

# GUEST DIRECTORY



# ABOUT US

## OUR MISSION

Our mission is to provide an exceptional holiday experience for our guests in a friendly, safe and fun environment;

To continuously improve our product and service delivery and to enhance the beautiful environment in which we live;

To add value and fun to the people who enjoy our park, being our guests, our staff, our families and the Gold Coast community; and

To enhance our environment by respecting nature and by taking the time to think carefully before we use the limited resources that have been generously provided by mother nature!

## G'DAY PARKS

### SHARE YOUR HOLIDAY MOMENTS

Tag #TheNobbyExperience



@nobbybeachholidayvillage



@nobbybeachholidayvillage



# CONTENTS



**Important Information**



**Nobby Beach Holiday Village Information**



**Local Directory**



**Things to do:**

- **For Families**
- **For the outdoorsy type**
- **For the wine & diners**



**Emergency & Evacuation Procedures**



**Security**



**Using our BBQs**



# IMPORTANT INFORMATION

## EMERGENCY

**Police / Fire / Ambulance 000**  
**Local Police 5581 2800**

## DOCTOR

**Medical on Miami 07 5576 5832**  
2125 Gold Coast Hwy, Miami

**13SICK After Hours National Home Doctor Service 13 74 25**

## HOSPITALS

Gold Coast University Hospital  
1300 744 284  
*1 Hospital Boulevard, Southport*

Robina Public Hospital 5668 6000  
*2 Bayberry Lane, Robina*

Gold Coast Private Hospital 5530 0300  
*14 Hill Street, Southport*

Pindara Private Hospital 5588 9888  
*Allchurch Street, Benowa*

## DENTIST

**Mermaid Beach Dental Surgery**  
5575 1152  
2476 Gold Coast Hwy, Mermaid Beach

## Chemist

**Chempro Chemist 5572 7727**  
5/2211 Gold Coast Hwy, Nobby Beach  
Open 7 days 8am - 8pm  
*(across the highway)*

## KIOSK HOURS

Monday - Saturday: 8am - 6pm  
Sunday & Public Holidays: 9am - 5pm

## After Hours/ Night Manager

In an emergency please use the phone on the outside wall of reception *(press the doorbell)*.

Please call our team in the Kiosk on **07 5572 7533** if you require any assistance during office hours. We are here to help make your stay as enjoyable as possible.



# NOBBY BEACH HOLIDAY VILLAGE INFORMATION

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 **Nobby Beach Holiday Village is conscious of our effects on the environment. Please join us in reducing our carbon footprint and be water-wise wherever possible.**

## **Check-out/ Departure**

Check-out is strictly 10am. Please be prompt in checking out to facilitate the preparation of accommodation/ site for the next arrival. If you are departing outside office hours, please ensure your account is settled (if not already) before 4pm of the evening before departure.

## **Alcohol**

Alcohol is prohibited at the front of the park, in and around the pool and kiosk areas at all times.

## **After-Hours Call-Out Fee**

An after-hours phone is located outside reception. Should you have to call out the onsite night manager after hours for a problem that is not the fault of the park, there will be an after-hours call-out fee of \$50. This includes locking yourself out of your accommodation.

## **ATM**

The nearest ATM is located at the Shell Coles Express service station, at the corner of Gold Coast Highway and Pacific Avenue (300m to your right once you exit the park on Gold Coast Highway).

## **BBQ/Camp Kitchen**

The BBQ and camp kitchen area is located behind the kiosk, near the swimming pool and playground, and includes BBQs, a 6 burner gas cooktop, fridge, instant boiling water, microwave, toaster, hot/cold water, and sink. The camp kitchen facilities are available for use by all guests. All Villas and houses (excluding studios) are equipped with a personal BBQ which can double as an oven. Please see page 16 for instructions on the use of our BBQs.

## **Board Game and DVD Hire**

Visit the kiosk for an extensive list of board games and DVDs free to hire for all in-house guests.



## Car Parking

There is one complimentary parking bay allotted to each accommodation. Additional cars can be parked on the street in front of the park. The gate will only allow access for one car in or out at a time. Please do not follow another driver in or out as the gate is timed and coded for one car access at a time. For security purposes, you have a designated gate code for your stay and this will need to be entered to enter and depart by car. Nobby Beach Holiday Village will not be responsible for loss of, or damage to any vehicle, accessory, or contents in, or on any vehicle.

## Credit Cards

We accept MasterCard & Visa. Personal cheques cannot be accepted.

## Emergency Procedures

Please report ALL emergencies to the kiosk. Kiosk staff will notify the applicable emergency departments as necessary. Refer to the **Emergency & Evacuation Procedures** at the end of this guide.

## Housekeeping

For additional towels, linen, pillows, blankets, etc please see the Kiosk (fees apply). Bookings of 7 nights or more receive one service mid-stay. If you require any additional services please see the Kiosk (fees apply). No pens or texta to be used on lounges and bedding. Please keep your accommodation how you found it. If left in an unsatisfactory condition an \$85 cleaning fee will be payable.

## In-room Massage

Jess from Waves of Wellness offers in-room Relaxation Massages during office hours. The cost is 1 hour for \$70. For all bookings, SMS Jess on 0467 291 569.

## Free Internet Access

Free WiFi internet access is available throughout the park limited to 7000mb per booking. Upon check-in please ask for a WiFi username and password to log on.

*To use the free WiFi, first select NBVH\_WiFi from the list in your WiFi settings. A login page will appear, tick the terms of use box and type in your voucher code (please use the dash).*

## Keys/ FOBs

Lost or damaged keys will incur a replacement fee of up to \$220.00. Please return all FOBs to reception on departure.

## Kiosk

For your convenience, the kiosk/ mini mart stocks items such as bottled water, milk, ice, toiletries, laundry powder, assorted snacks, ice creams, and beverages.

## Laundry

The laundry is located opposite the amenities, please refer to the park map. The washing machines and dryers are coin-operated. The cost is 4 x \$1 per load (change is available at the kiosk). For your convenience laundry powder is available to purchase in the kiosk.



## Smoking

Smoking is NOT permitted in any accommodation or common areas, including the pool, playground, BBQ, The Hub, reception, the kiosk, and all entertainment areas. A cleaning fee of \$175 applies to those that smoke in accommodation. Please smoke outside your accommodation and place butts in the bin.

## Swimming Pool, Water Slide & Playgrounds

Please refer to the playground, swimming pool, and water slide rules and regulations displayed in these areas for the terms and conditions of entry. Please take care to read all signage, you are responsible for following all playground, pool, and water slide rules. If you are unsure of anything please contact the team in the kiosk and they will be able to assist you.

Adults and carers are responsible for the supervision of persons under their care who must be supervised at all times. We ask that noise be kept to a minimum to respect our guests and neighbours.

- **Playgrounds:** Our Ninja and Junior playgrounds are available for use from 8am – 8pm, 7 days a week. Children must be supervised at all times. We ask that noise be kept to a minimum.
- **Swimming Pool:** The swimming pool is available for use from 8am – 8pm, 7 days a week, or as per the signage.
- **Water Slide:** The water slide is available for use from 9am - 5pm Monday – Saturday and until 4pm on Sundays and public holidays, or as per the signage. The water slide is closed on Christmas Day.

*Please Note: Nobby Beach Holiday Village has no obligation and will NOT provide lifeguards or safety officers within the playgrounds, pools, and water slide areas, you are personally responsible as the individual user or the parent/guardian to supervise the users of the playgrounds, pools and water slide.*

## Television

Free-to-Air Channels are available. Smart TVs are included in some accommodation (whilst we do not offer streaming services, you are free to log in to your personal online streaming service via our TVs, please keep in mind that you only receive 7000mb free Wi-Fi per booking.

## Visitors

All guests visiting the park must register at reception on arrival. As the registered guest, you are responsible for all of your guests visiting the park. All guests must abide by the park rules. All visitors to your site must vacate the premises by 9pm or an overnight additional charge will be added to your site. Payment is required for visitors in the pool area and all visitors must park outside the park grounds.

## Water

As guests of Earth, we ask you to use water wisely at all times. Please be careful to ensure all taps are turned off. We ask you to please report any leaking taps to the kiosk at your earliest convenience so we can have the leak fixed as soon as possible.



# LOCAL DIRECTORY

## Nobby Beach Shopping and dining precinct - Located across the road (100m away)

At Nobby Beach Holiday Village, we believe in supporting local businesses.

You can find whatever you're looking for just across the road in the Nobby Beach Shopping strip.

### DINE-IN RESTAURANTS

**Nobby Beach Surf Club** 5578 6680  
**Grill'd Burgers** 5526 6543  
**MexiCali Bar & Taqueria** 5572 0588  
**Rubi Red Kitchen & Bar** *Asian* 5572 8009  
**Bine Bar & Dining** 5527 7412  
**The Arc at Nobby's** *Italian* 5575 5366  
**Forreal Kitchen** 5572 5572  
**Romanas** *Italian* 5572 7572  
**Gemellini** *Italian* 5575 1418  
**Temple of Spices** *Indian* 5679 6876  
**Ally Chow** *Asian fusion* 5572 4068  
**Okazu** *Sushi Bar* 5679 1199  
**Hachi** *Japanese* 0466 846 655  
**Etsu Izakaya** *Japanese* 5526 0944  
**Lucky Buddha** *Thai* 5527 7708  
**Spec** *Mexican* 0447 309 342

### CAFES AND BARS

**BSKT Cafe** 5526 6565  
**Nobbys Shack** *Superfood Cafe* 5572 1812  
**Sparrow Coffee**  
**Grounded in Miami** *Greek* 0480 112 142  
**Craft House Bar & Restaurant**  
**Nightcap Nobbys** *Bar & Live Music*  
**The Cambus Wallace** *Bar* 5575 3420  
**Mr. Restaurant & Bar** 5572 5572  
**Dalas Kitchen** *Salad Bar* 0466 902 229  
**The Henchman** 5575 1308

### TRANSPORT

**Gold Coast Taxis** 13 10 08  
**Surfside Bus Service Timetable** 13 12 30 - A bus stop is located 50m to the left as you exit the park. The local bus will take you to the **GLink Light Rail Tram** service.  
**Theme Park Transfers** Please enquire at the kiosk.  
**Pacific Fair Free Shuttle Bus** Refer to your WiFi flyer for the shuttle timetable.

### BOUTIQUE SHOPS

**About a Girl Fashion** 5679 6907  
**Alfred's Apartment** *Clothing & Food* 5575 2001  
**Clean Beauty Market** 5627 1063  
**Mr. Linen Co** *Men's Clothing*  
**My Jewellery Shop** 1800 695 393  
**Surfboard Empire Nobbys** 5526 6377  
**Urban Edge Design** *Homewares* 5526 6099  
**The Best Things** *Jeweller* 5572 7711  
**Rare Groove Records** 0407 029 642

### HAIR AND BEAUTY

**Beauty By The Beach** 0412 535 337  
**LOVELOXX Hair & Extensions** 0432 209 410  
**New Lengths Hair & Beauty** 5572 2781  
**Old Sport Barbershop** 5572 6188  
**Boy Barbershop** 5661 3897

### GENERAL

**Nobbys Convenience**  
**IGA Supermarket** *Mermaid Waterway Village* 5572 7988  
**Woolworths** *Mermaid Plaza, 2382 Gold Coast Hwy* 5591 9404  
**Aldi** *2023-2031 Gold Coast Hwy, Miami*  
**Coles** *Miami One Shopping Centre, 1934 Gold Coast Hwy, Miami*  
**BWS Bottleshop** 5575 6466  
**Chempro Chemist** 5572 7727  
**Australia Post** 5575 1712  
**Foster's Bakery** 0457 837 304  
**Alba Roses** *Florist* 5572 6674  
**Australian School of Meditation** *Yoga Studio* 5554 5440  
**Flannery's** *Organic Food* 5526 1991

## MIAMI MARKETTA

*Wednesday, Friday and Saturday nights*

Night markets, global street food, live music, dessert halls, boutique shopping, and cold drinks - only a 3-minute walk from our doorstep. Open from 5pm. Collect your Buy 1, Get 1 Free voucher from our kiosk.







## BEACHES

The Gold Coast is blessed to have such a beautiful coastline. The closest patrolled beach is Nobby Beach (300m away).

## SPORTING

**Gold Coast Titans - NRL** CBus Super Stadium - 10 mins drive

**Gold Coast Suns - AFL** Heritage Bank Stadium - 10 mins drive

**Miami Aquatic Centre, Pizzey Park (300m away)**

For training and leisure, this is one of Australia's best facilities. Swim with some of Australia's elite athletes. 1300 775 752

**Burleigh Golf Club (400m away)**

It is a fantastic course with the added bonus of a sensational clubhouse, great food and entertainment. 5572 8266

**Surfers Paradise Golf Club (10 mins drive)**

Welcoming members and guests. With a par and ACR of 71, the course provides a good mix and variety of golfing conditions. 5572 6088

**Burleigh Bears Rugby League Club (300m away)**

Great football, food, cold beer and try your chances on the gaming machines. 5572 4055

## SHOPPING CENTRES

**Miami One Shopping Centre (3 mins away)**

1934 Gold Coast Hwy, Miami QLD 4220

*Coles, Liquorland, Australia Post, Chemist, Bakery and eateries.*

**The Waterways Shopping Centre (4 mins away)**

Cnr Karbunya & Pacific Ave, Mermaid Waters

*IGA, chemist, BWS, eateries and butcher.*

**Pacific Fair Shopping Centre (3km away)**

Hooker Boulevard, Broadbeach. 5571 5100

**Robina Town Centre (6km away)**

Robina Town Centre Drive (off Robina Parkway), Robina. 5575 0480

**The Oasis (4km away)**

75 Surf Pde, Broadbeach. 5592 3900

**Australia Fair Shopping Centre (11km away)**

42 Marine Parade, Southport. 5556 6600

**Harbour Town - Outlet Centre (17km away)**

Cnr Brisbane Road & Oxley Drive, Labrador. 5529 1734

**Billabong - Discount Outlet Centre (15.4km away)**

Southport Nerang Road, Ashmore. 5597 6444

## CINEMAS

Pacific Fair Shopping Centre, Robina Town Centre, and Australia Fair.





## MARKETS

The Gold Coast has some great markets on offer:

- **Miami Marketta** (*food and music markets*) - 23 Hillcrest Parade, Miami (on every Wed 5pm-9pm, Friday 5pm-10pm and Saturday 4pm-10pm) [www.miamimarketta.com](http://www.miamimarketta.com). 300m away.
- **Burleigh Heads Arts & Craft Market** - Burleigh Beach Front (on every last Sunday of the month from 8am - 2pm). 5mins drive.
- **Carrara Markets** - Cnr Manchester Rd & Gooding Dr Carrara (on every Saturday & Sunday 7am-3pm. Every Friday & Saturday Night from 5pm-9pm). 5579 9388. 13mins drive.
- **The Village Markets** - Burleigh Heads State School Oval, Lower Gold Coast Highway, Burleigh Heads (on every 1st and 3rd Sunday of the month 8.30am-1pm) [www.thevillagemarketsgc.co](http://www.thevillagemarketsgc.co). 8mins drive.
- **Surfers Paradise Beachfront Markets** - Surfers Paradise Esplanade (on every Wednesday, Friday & Saturday night from 4-9pm). 15mins drive.
- **Broadbeach Arts & Craft Markets** - Kurrawa Park, Broadbeach (on every 1st and 3rd Sunday of the month from 8am - 2pm). 7mins drive.
- **HOTA Farmers & Artisan Markets** - Home of the Arts (HOTA), 135 Bundall Rd, Bundall (on every Sunday morning from 6-11:30am).
- **Surfers Paradise Lantern Markets** - Broadbeach Mall (on every Friday 6pm- 10pm between September and May).

## TOURS AND ATTRACTIONS

The options available to you are endless! Information pamphlets, recommendations, and [all bookings](#) are available at the kiosk, or **click the "BOOK HERE" link adjacent to receive our discounted prices.**



## THEME PARKS

**Dreamworld, Movie World, Seaworld, Wet N Wild, White Water World, Paradise Country**

## OTHER ATTRACTIONS

After you've had your Adrenalin rush at one of our theme parks, you may like to visit one of our many other attractions, such as:

**Doodlebugs Indoor Playcentre** *see the kiosk for a discount voucher*

**Mermaid Putt Putt** *see the kiosk for a discount voucher*

**Australian Outback Spectacular** *dinner and show*

**Currumbin Wildlife Sanctuary Zoo**

**David Fleay Wildlife Park Zoo**

**The Star Gold Coast Casino**

**Q1 Observation Deck**

**Draculas Cabaret Dinner and Show**

**The Pink Flamingo Suave Cabaret Show**

**Illusions Magic Show**

**Tamborine Mountain Rainforest Skywalk**

**Timezone Surfers Paradise Arcade Games**

**Level Up Arcade** *Arcade Games at The Oasis Shopping Centre*

**Game Over** *Indoor Go Karts, Clip 'n Climb, Laser Tag, Mini Golf*

**Paramount Adventure Centre** *Rock Climbing*

**Alpine Indoor Climbing** *Rock Climbing*

**Top Golf**

**Infinity**

**ArtVo Illusions**

**Ripleys Believe it or not**

**Gold Coast Wax Museum**

**Gold Coast Ice Skating**

**Aquaduck**

**Gold Coast Turf Club**



# THINGS TO DO - FOR FAMILIES

MAKE IT MEMORABLE



## Doodlebugs Playcentre

Looking for an exciting children's indoor play centre to enjoy for a few hours or the entire day? Doodlebugs is only a 10 minute walk from the park and features the very best play equipment around. **Collect your 2 for 1 voucher from the kiosk and don't forget your socks.**



## Local Beaches

With so many patrolled beaches close by, a visit to our local beaches is a must. Nobby Beach is our favourite and only a 8-minute stroll from the park.



## Putt Putt Mermaid Beach

Only a three minute drive north from the park you can test your putt putt skills with the family, with 3 fantastically themed 18-hole Mini Golf courses. Fun for the whole family! Open every day and night 9am - 10pm. **Collect your discount voucher from the kiosk.\***



## Enjoy the thrills at the local Theme Parks

The Gold Coast is famous for fun, so why not pay a visit to some of the greatest Theme Parks in the country. Enjoy the thrills at Dreamworld and WhiteWater World, Sea World, Movie World, Top Golf, Outback Spectacular or even Wet N Wild. We offer a free tour booking service at the kiosk, speak to our team for our best prices or book online.



## Whale Watching Experience

It's no short of a lie that these travelling nomads are a crowd favourite on the coast. Each year from May - October they make their way north to birth and then back again with babies in tow. We can highly recommend getting out on the water and up close with these big creatures. Ask our team about boat tours and prices.



## Surfers Paradise Beachfront Night Markets

Watch as the beachfront esplanade at Surfers Paradise comes alive every Wednesday, Friday and Sunday night from 5pm with more than 100 market stalls. Located only 15 minutes north of the park by car.



# FOR THE OUTDOORSY TYPE

## EXPERIENCE AN ADVENTURE



### Gold Coast Hinterland

Enjoy a day trip to the green behind the Gold Coast. Filled with walks to suit any experience level, un-spoilt National Park and charming mountain villages. It's a local favourite that's well worth the drive. Tour bookings available from the Kiosk.



### Beachfront Bike Rides

We're lucky enough to have so many amazing (and flat) beachfront bike paths nearby, so grab your bike and cruise down the beachfront esplanade to enjoy the scenic view. Bike hire available through: **Beach Bikes - 0413 119 909**  
[www.bikehiregoldcoast.com.au](http://www.bikehiregoldcoast.com.au)



### Surfers Paradise Golf Club

Welcoming guests, Surfers Paradise Golf Club offers first class golfing and clubhouse facilities. With a par and ACR of 71, the course provides a good mix of golfing conditions with its tree lined fairways and strategically placed water hazards. **Bookings - 5575 1666**



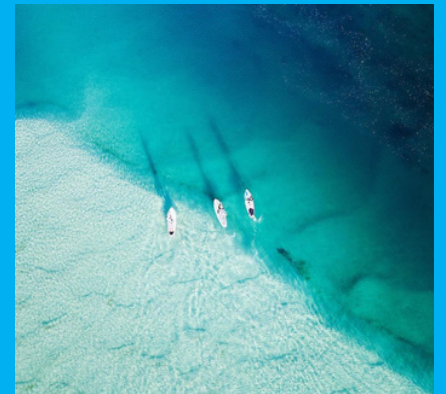
### Pizzey Park Sporting Complex

This open-air sports and recreation precinct is a haven for sports lovers. There is a multitude of sports on offer including rugby league and union, AFL, soccer, netball, an athletics track, skate park and an aquatic centre. There's something for everyone and it's only 5 minutes drive from the park.



### Currumbin Wildlife Sanctuary

This family friendly wildlife sanctuary provides rare and unforgettable up-close animal experiences and better yet, it's only 15-minutes south of the Park. Check out the new Wild Island Adventure Splash Zone. Purchase your tickets in advance from our reservations team in the Kiosk.



### Stand up paddle board at Tallebudgera Creek

If you've never tried stand up paddle boarding, we suggest you try it on the waters of our local Tallebudgera Creek which is nestled just south of Burleigh Heads. Hire boards are available from only \$20 per hour. Don't forget to pack your sunscreen and swimmers.



# FOR THE WINE & DINERS

## RELAX AND INDULGE



### Pacific Fair Shopping Centre

Crowned as the largest shopping centre in Queensland, Pacific Fair has been transformed into a world-class shopping and dining destination. Better yet, we have a free shuttle bus that takes you there from our doorstep! Ask at the front desk for shuttle times (seasonal) or refer to your WiFi flyer.



### The Star Casino, Broadbeach

Located less than 10-minutes north of Nobby Beach Holiday Village, The Star Casino is bursting with vibrant first-class entertainment, iconic bars, award-winning dining options and the exciting 24-hour casino. Test your luck with a night at The Star.



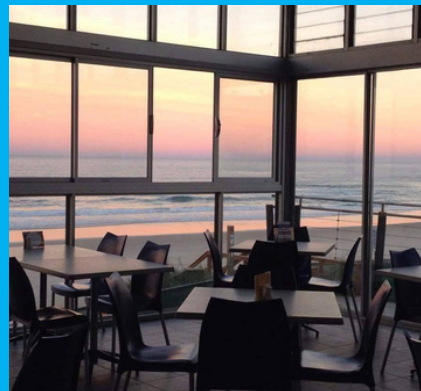
### Nobby Beach Shopping and Dining Precinct

Situated across the road, the Nobby Beach shopping and dining precinct is dotted with alfresco cafes, restaurants, boutique shops, a convenience store, chemist, hair salons and bottle shop. It has everything you need and only moments away.



### Robina Town Centre

Robina Town Centre is the ultimate shopping, dining, and leisure destination. With over 320 specialty stores, including Apple, Lego, David Jones, Myer, H&M, Coles and Woolworths, shoppers are spoiled for choice. Diners can choose from eateries at the Food Atrium, on the Promenade or at The Kitchens, plus be entertained at Event Cinemas and, Zone Bowling.



### Nobby Beach Surf Club

With sweeping ocean views and a publicly acclaimed menu, we can't think of a better spot to sit back and unwind while watching the clouds turn pink over the horizon. Only a 5 minute walk from the park.



### Burleigh Bears Leagues Club

Enjoy a sumptuous meal and regular entertainment at Burleigh Bears. Open from 10am until late. Catch a courtesy bus by calling: 5617 6444



# EMERGENCY & EVACUATION PROCEDURES

**In case of an Emergency you should:**  
(if safe to do so)

- Secure your valuables
- Turn off power and gas to your site, cabin, or room
- Close all windows, doors, and hatches
- Gather your family

**MEET AT THE ASSEMBLY AREA LOCATED IN THE CAR PARK AT THE FRONT OF THE PARK**

**DO NOT ATTEMPT TO MOVE YOUR CAR OR CARAVAN**

IN CASE OF **ANY** EMERGENCY Please Notify staff in the kiosk.

**Afterhours:** contact the Night Manager by using the telephone on the outside wall of reception.

**CALL 000**



**EVACUATION ASSEMBLY POINT**



# SECURITY

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Protect yourself and your property – be security conscious.

**Burglary is a crime of opportunity** – discourage the burglar.

- Ensure all doors and windows are securely locked when away from your villa
- Money and valuables should be kept out of sight
- Secure your motor vehicle and ensure no valuables are left in the vehicle when unattended
- Before sleeping, check that all doors and windows are secured

*For after-hours emergencies contact the Night Manager by using the telephone on the outside wall of reception.*

## NOTICE ABOUT LOSS OF OR DAMAGE TO GUESTS' PROPERTY

### Traveller Accommodation Providers (Liability) Act 2001

The *Traveller Accommodation Providers (Liability) Act 2001* changes the common law about innkeeper's liability.

Under the Act, an **accommodation provider** may be liable to make good any loss of a **guest's property** in certain circumstances even though the loss is not caused by the **fault** of the accommodation provider, or the provider's **agent**.

The strict liability of the accommodation provider under the Act – applies only to a guest of the accommodation provider on a day when an **accommodation unit** is **provided** for the use of the guest is limited to \$250 for each accommodation unit provided for the use on the day, unless the guest's property was placed in **safe custody facilities**. This does not cover **motor vehicles** and things owned by the guest left in or on motor vehicles.

*Note: Words appearing in italics and bold have a special meaning under the Traveller Accommodation Providers (Liability) Act 2001.*





# USING OUR BBQS

For your convenience all villas and houses in our village are equipped with their own personal BBQs, these are gas operated and can be used as an oven (refer to the "Covered Cooking Method" below).

## Lighting your Barbeque

Lighting the barbeque is easy, but must be done with due care.

- Make sure that the gas is turned on at the supply valve to the barbeque.
- Ensure the hood is fully open.
- Ensure all the controls are in the **OFF** position prior to initiating the start-up process.
- Make sure there are no obstructions of airflow to the gas unit.

**Flame Thrower Ignition:** This ignition system works by throwing a flame to the side of the burner to light it. Push the knob in and turn anticlockwise to the **HIGH** position. Hold the knob in until the burner ignites. You may need to push and turn the knob several times before ignition.

**Manual Ignition:** You can light your barbeque manually by using the match holder provided to hold a lighted match next to one of the burners, then turning the burner control knob to **HIGH**. You can access the burner through the cooking grills.

*If the burner doesn't light first go, return the knob to the **OFF** position and try a couple more times. If the burner still does not light, wait a few minutes to allow the gas to disperse before trying again.*

**Checking the Flames** The knobs have three basic positions: **OFF**, **HIGH** and **LOW**. You can achieve any flame height between **LOW** and **HIGH** by rotating the barbeque control knob between these positions.

**Controlling the Flames** Look into the barbeque so that you can see the flames. They should be a soft blue colour with yellow tips.







# USING OUR BBQS

## Cooking

Coat with Canola Oil or similar. Light the barbeque (as described earlier) and leave on **HIGH** for approx. 3 minutes to warm up. Once warm, set the burners to your desired cooking temperature. *You're now ready to start cooking up a feast.*

## Covered Cooking Method

Preheat with both burners on **HIGH** and the hood closed for 3 minutes / until 200°C.

### *Frying, searing, and grilling:*

- Place the food directly over the lit burners, either on the grill or the optional hotplate. Cooking takes less time than with the hood open, and the results are more tender and juicy.
- Once pre-heated and the hood is closed turn burners to **LOW** and in many cases, turn one of the burners **OFF**.
- Give close attention to the food to prevent overheating.
- Open the hood regularly to check the progress. For grilling most foods, aim to keep the thermometer below 200°C.

### *Roasting, whole fish, baking cakes, and bread:*

- Place food in a drip pan or aluminum foil.
- Once pre-heated and the hood is closed, turn to **LOW** and turn **OFF** one of the burners. Position the food on the grill over the **OFF** burner. *For roasting most foods, aim to keep the thermometer around 200°C to avoid burning.*

## **IMPORTANT: When cooking with the hood closed**

- Turn one or more burners to **LOW** or **OFF** as required to keep the barbeque from overheating.
- **NEVER** let the temperature on the hood thermometer exceed 250°C.
- **NEVER** leave all burners on **HIGH** for more than 15 minutes.
- Always stay in control by adjusting burners to **LOW** and **OFF** as required to maintain suitable cooking temperatures.

## **Cleaning and Turning Off (Shut Down)**

- Remove all excess burnt food with a long-handled scraper or brush.
- Light both burners (set to **HIGH**) with the hood open for approximately 5 minutes to burn off excess grease, food, fat, and juices.
- Turn **OFF** at the supply valve first, and allow all the gas left in the hose to burn off. This will only take a couple of seconds. Then turn all burner controls clockwise to **OFF**.
- Using warm water, scrub the cooking surfaces with a long-handled brush or scourer. Rinse thoroughly with fresh warm water.
- Once dry, close the hood.

View Cooking Times and popular recipes here.

**VIEW RECIPES  
HERE**



# THANK YOU

IF YOU REQUIRE ANY ASSISTANCE  
PLEASE CALL OR EMAIL OUR TEAM TODAY WITH ANY ENQUIRIES  
**(07) 5572 7533**  
**INFO@NBHV.COM.AU**

